



IT Program Director supporting DHS

Job Overview Summary: Reports to the Agency CIO supporting the Department of Human Services (DHS) and is responsible for leading a team of IT professionals who will focus on IT projects supporting DHS.

The Tennessee Department of Human Services is embarking on an agency-wide business transformation initiative which will enable the seamless and customer focused delivery of all agency services. Our work supports two million Tennesseans who depend on agency benefits and services in times of need.

Are you a highly motivated, customer-oriented problem solver? Do you bring order to chaos and thrive in ambiguity? Do you create paths forward when others are stuck and adapt quickly to change? If so, we have an opportunity for you to participate in transforming the way human services are delivered in Tennessee.

Duties and Responsibilities:

As Program Director you will be responsible for the following:

- Leading the planning, execution and delivery of strategic and operational goals and priorities as defined within the overall program.
- This position will be a critical partner to all constituencies; business partners, vendor partners, executive leadership and other agencies.
- Define and manage priorities, drive planning and accountability, and manage expectations while ensuring forward progress.

Required Skills/Experience:

- Bachelor's degree in business management, IT or related field.
- A minimum of five years professional level experience in strategic program development.
- Prior experience that demonstrates the candidate's ability to successfully evaluate opportunities, creatively design and effectively deploy innovative initiatives or solutions that achieve the desired results.
- Strong business acumen and ability to quickly convert strategic and operational issues into innovation opportunities that achieve the goals of the organization.
- Ability to guide and to facilitate creative thinking and innovation across the enterprise to enhance organizational capability and agility.
- Expert level skills in cross-functional team building, consensus building, conflict resolution, and risk management.
- Must be independent and self-directed but able to work and lead a team of individuals.
- Must be organized, disciplined, and comfortable working at both strategic and tactical levels across multiple subject areas. The tool kit required includes critical thinking, problem solving, and the ability to influence others at multiple levels and create/manage relationships.
- Demonstrable past experience doing the same at meaningful scale is required.

The State of TN is an Equal Opportunity Employer.

Resumes should be submitted via email to EIT.Resumes@tn.gov

Pursuant to the State of Tennessee's Workplace Discrimination and Harassment policy, the State is firmly committed to the principle of fair and equal employment opportunities for its citizens and strives to protect the rights and opportunities of all people to seek, obtain, and hold employment without being subjected to illegal discrimination and harassment in the workplace. It is the State's policy to provide an environment free of discrimination and harassment of an individual because of that person's race, color, national origin, age (40 and over), sex, pregnancy, religion, creed, disability, veteran's status or any other category protected by state and/or federal civil rights laws.